

Learn To Skate Terms & Conditions

Beginner Classes & Off-ice Topics – \$48 per month

Snowplow 1 – 3, Basic 1 – 4, Hockey Snowplow, Hockey Skating, Off-ice Topics

- Includes 1-30min class per week with skate rental
- Unlimited \$3 admission and rental to public sessions
- Discounts at our snack bar, The Roadrunner Cafe.

Advanced & Specialty Classes – \$60 per month

Basic 5-8, Freestyle 1-6, Jumps & Spins, Power Skating, Edges, Ice Dancing, Homeschool

- Includes 1-30min class per week with skate rental
 - Unlimited \$3 admission and rental to public sessions
 - Discounts at our snack bar, The Roadrunner Cafe.
 - Free practice ice (based on ice availability and class size)
- Tues. 5:40-6:10pm, Thurs. 5:40-6:10pm, Sat. 11:40-12:10pm, 12:15-12:45pm Approximately 1/3 of the ice reserved for practice & private lessons for Learn-To-Skate Students only! Skaters must show current skater card before entering the ice. Practice Ice is at the South end of the rink, please enter the ice at that end.

Discounts (Available on Advanced, Specialty & Off-ice Topics only)

- * **3 or 6 month Plan** - Save when you pay for 3 or 6 months of classes at the same time.
3 months only \$165 (\$55/month) or 6 months only \$300 (\$50/month)
Off-ice class only \$135 (\$45/month) on the 3 month plan.
- * **Fast Track** - \$110 per month – 2 of the same class each week.

ENROLLMENT - All enrollments will be for one month and the fee will be the same for every month regardless of whether the month has four or five class days or a holiday. All on-ice classes are 30 minute classes. To save time, Re-enrollments may be placed in the Re-enrollment Drop Box in the pro shop. You must include a check or credit card number with your registration form for re-enrollment. On prorated registrations, there will be no makeups. Registrations may be prorated based on the following scale.

Beginner & Off-Ice Topics (\$48/month) \$12 for each class date remaining
Advanced & Specialty (\$60/month) \$15 for each class date remaining

USFSA - At first registration and in September all students are required to fill out a Basic Skills membership form for the United States Figure Skating Association and to pay the \$10 membership/administrative fee. This must be renewed annually in September.

REFUNDS - There are no refunds, with the exception of long term illness or injury or cancellation of a class by Chaparral Ice. All medical refund requests must be submitted with a doctor's statement. A \$10 non-refundable administrative fee will be deducted plus \$12 for each class attended.

Public session pass card must be returned before a refund can be processed.

MAKEUPS - Makeups are available by attending another class of equal skill level. Students in Hockey 1-2 may make up missed classes in regular Basic 1-4 classes. Students in Specialty classes may makeup in another Specialty class of the same type and level. If there is no other, student may makeup in Stroking or off-ice classes. Any makeup not covered by this policy statement must be approved by the Program Director. Each student is limited to one makeup a month. Make-ups must be taken within 10 days of missed class. Make-ups must be scheduled ahead of time with the cashier (no walk-ins please). No more than two makeup students per class will be accepted. Make-up classes or one credit will be offered for any classes canceled by Chaparral Ice.

GRADUATION - Graduation from one level to another may occur at any time if the class coach feels it is in the best interests of the student. Testing for graduation may be done only by the class coach or Director of Figure Skating. In the FUNDamental Skills, Freeskate, and some Specialty classes, upon graduation to a higher level, each student will receive a level badge to display on clothing or skate bag.

PRACTICE CARD - Practice of skills learned in class may be encouraged through the gift of a public session pass card good for up to one month. This card is not included in the price of the class and may be discontinued at any time. When we give free practice time to our students, we ask in return that you abide by our rules. The card may be used **ONLY** by the student whose name appears on the card. The card must be presented to the cashier to receive free admission and skate rental. **If for any reason you do not have your card, you must pay for admission and skate rental.** Do not lose or launder your card!!! There is a \$5 fee for a replacement card.

CLASS CHANGES - Chaparral Ice reserves the right to combine, change, or cancel classes. Classes require a minimum of 5 students. Chaparral Ice will notify students of cancellations by phone ahead of time if possible.

Frequently Asked Questions & Answers

What do I wear?

Long pants, gloves, sweater or jacket, and helmet (for beginners).

What happens the first day of class?

Arrive 15 minutes before the class begins to get on skates.
Meet in the lobby for safety and skating instruction (first class of the month).
Follow instructor out to the ice for your exciting lesson.
You will get a USFSA booklet with gold stickers to help track your skater's progress.

What if I miss a class?

One make-up class is allowed per month and must be taken within 10 days of the missed class and done in other classes of equal skill level. Make-ups are scheduled by calling 252-8500 ext. 100.

What is the Skater Card and when do I use it?

Your Skater Card is your skater's record of attendance, progress, practice, and proof of enrollment. A new skater card will be issued on graduation day. You **MUST** present your card to be eligible for:

1. Unlimited discounted \$3.00 admissions to the public sessions for the month that you're enrolled in classes
2. Discounts on food in The Roadrunner Café.
3. Admission to your skating lesson.
4. Admission to Practice Ice Times.

What happens if I lose my Skater Card?

You will need to pay \$5.00 to the front desk to request a new card.